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**Software Evaluation Template**

| **Software Evaluator Name:** |  |
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| **Evaluator Email Address:** |  |
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| **Software Title:** |  |
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| **System Requirements:** |  |
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| **Software Publisher Name:** |  |
| --- | --- |

| **Publisher Website Name:** |  |
| --- | --- |

| **Price of Software**: |  |
| --- | --- |

# Questions to Ask in a Form of Software Evaluation

1. How easy was it to install and use our software solution?

* Highly satisfied
* Very satisfied
* Somewhat satisfied
* Not satisfied
* Not at all satisfied

2. How well does the software meet your needs and requirements?

* Highly satisfied
* Very satisfied
* Somewhat satisfied
* Not satisfied
* Not at all satisfied

3. How easy is it to integrate your software solution with other software systems?

* Highly satisfied
* Very satisfied
* Somewhat satisfied
* Not satisfied
* Not at all satisfied

4. How user-friendly is the interface of the software?

* Highly satisfied
* Very satisfied
* Somewhat satisfied
* Not satisfied
* Not at all satisfied

5. How is the performance of the software?

* Highly satisfied
* Very satisfied
* Somewhat satisfied
* Not satisfied
* Not at all satisfied

6. How easy are the user guides of the software solution?

* Highly satisfied
* Very satisfied
* Somewhat satisfied
* Not satisfied
* Not at all satisfied

7. How secure is the software in terms of data protection and privacy?

* Highly satisfied
* Very satisfied
* Somewhat satisfied
* Not satisfied
* Not at all satisfied

8. Are there any technical issues or challenges that you faced while using the software?

* Very much
* Moderate
* Not much
* Not at all

9. Did you face any glitches or bugs in your software while using it?

* Very much
* Moderate
* Not much
* Not at all

10. How satisfied are you with the level of customer support provided by the software vendor?

* Highly satisfied
* Very satisfied
* Somewhat satisfied
* Not satisfied
* Not at all satisfied

11. How easy is it to upgrade the software when a new version is released?

* Very much
* Moderate
* Not much
* Not at all

12. How well does the software support mobile devices and remote access?

* Very much
* Moderate
* Not much
* Not at all

13. Do you have any suggestions to improve the software solution?

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